

Conf. 650 - Advanced Skills, Fall 2008

Instructor: Alma Abdul-Hadi Jadallah, Ph.D.
Office Hours: By Appointment
Email: ajadalla@gmu.edu
Tel: ICAR- 703-993-1300
703-850-4919 (cell)

Class Days:
Nov. 1 & 2, 2008 10:00 a.m. – 4 p.m.
Nov. 15& 16, 10:00 a.m. – 4 p.m.
Dec. 1 & 2, 2007 10:00 a.m. – 4 p.m.
Location: Arlington Campus, Original Building Room 268

Welcome to the Institute for Conflict Analysis and Resolution and especially to the Certificate Program! I am delighted to have you in class and look forward to an engaging learning experience. My hope is to partner with you on creating an environment that promotes learning, discussions, reflection and integration.

Course Overview

This course is designed to help certificate students engage in critical thinking with regard to the intersection between conflict resolution theory and practice.

Course topics will investigate issues pertaining to the articulated nexus between theory and practice with special attention to the challenges of translation, adaptation and transfer of these models.

The three-day weekends will address the following objectives:

- Create a learning community through readings on theory, class and on-line discussions, class exercises and engaging in constructive learning experiences;
- Provide a forum to discuss, analyze and critique the application, integration and evaluation of discussed approaches;
- Learn from each others valuable experiences as individuals, professional, students and more importantly members of the global community;
- Provide you with an opportunity to envision, develop & design, and gain practical experiences in applying conflict resolution practice.

Course Philosophy

As faculty for this class, I would like to acknowledge that my personal and professional experience, ethnic and cultural heritage, and religious identity impacts the way I understand the issues and the way I select to present them. In light of this acknowledgement, I would invite you to:

- a) Respect all points of view regardless of where you are on these issues;
- b) Listen to gain insight; reflect on what the other person is trying to communicate;
- c) Accept that we are here as a learning community – in which each person is a teacher and a learner.

Course Expectations

Due to the intensive nature of the three-day weekend format, the following expectations will ensure that you get the most rewarding and engaging experience from the class.
I would like to get your commitment to the following:

Attendance: consistent attendance is required. Failure to do so will be noted. Please let me know if you are facing circumstances beyond your control and inform me as soon as possible. The highest grade to expect is a "B" if you happen to miss one full weekend.

Participation: You are expected to participate fully in class discussions and activities. Structured exercises will support that objective. Please do not hesitate to let me know about your experience during class. I am happy to respond to any concerns that might impede your participation.

Preparation: The success of this class is dependent on our ability to discuss class readings. There will be opportunities to engage in on-line assignments, but first and foremost, in-class participation is a must. Please come prepared to discuss all readings including the Oct. 13,14th class readings. I am aware that intensive readings are required for the class and that all of you juggle personal and professional responsibilities that might impede your completion of class readings. Please do your best. We all contribute to the success of the class and I personally consider it a shared responsibility.

Class Completion: Please note that departmental policies dictate that an incomplete grade is granted in cases of personal or immediate family illness.

Class assignments: You are expected to complete class assignments on time. Please request prior permission should you not be able to do so. Should there be any additional assignments, they will be sent via email. You are responsible for keeping up with these up to date assignments.

University Resources and Assistance

- If you are a student with a disability and you need academic accommodations, please see me and contact the Disability Resource Center (DRC) at 703 993-2474. All academic accommodations must be arranged through that office.
- The Writing Center is available to all Mason students and offers online and individual consultations as well as workshops and mini-courses. Writers at all levels can benefit. Each Mason campus has a location; you can find them on the Arlington Campus in the Original Building, Room 334C, by phone at 703 993-4491 or online at: <http://writingcenter.gmu.edu/>
- You are responsible for knowing, understanding, and following Mason's Honor Code, found at: <http://www.gmu.edu/catalog/apolicies/#Anchor12>. Be sure that all work submitted is your own and that you use sources appropriately. I strongly recommend that you review requirements regarding use and citation of sources prior to submitting your final work.

Electronic reserves

E-Reserves permits students to access course readings remotely from home or office, and allows students to view and print materials using Adobe Acrobat Reader (must be installed on your computer). All users of the E-Reserves must comply with the University Policy and Copy Right Law (Title 17, United States Code).

Accessing E-Reserves:

1. Go to <<http://oscr.gmu.edu>
 2. Click on the magnifying glass (Search electronic reserves)
 3. Using the drop-down boxes, select CONF 650 and Alma Jadallah
 4. Enter in the password (**to be determined**) and click submit to view the item
 4. To view and print an article click on the small PDF button or the Link button if available
- If you experience problems with an electronic reserve item or need additional help please contact the E-Reserves Coordinator at 993-9043. If you need additional assistance please e-mail ereserves@gmu.edu.

REQUIRED BOOKS:

- Augsburg, David. (1992) Conflict Mediation Across Cultures. Kentucky: John Knox
- Lederach, John Paul and Janice Jenner. (2002) Into the Eye of the Storm: A Handbook of International Peace Building. San Francisco: Jossey Bass Press.
- Deutsch, M. & Coleman, P. T. (Eds.) (2006). The Handbook of Conflict Resolution (3rd ed.). San Francisco: Jossey-Bass.

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Required Articles and Online Readings (e-reserve) Password (TBD)

1. Brubaker, David. "Organizational Conflict Intervention: An Arena for Justice – Making." *ACResolution*, Summer, 2008.
2. Baron – Hall, Dothula. "Social Justice in Disaster Recovery: Lessons Learned from Hurricane Floyd and Katrina." *ACResolution*, Summer, 2008
3. Wayne, Ellen K. "Is it Just Talk? Understanding and Evaluating Intergroup Dialogue." *Conflict Resolution Quarterly*, Vol. 25, No. 4, Summer, 2008.
4. Maiese, Michelle. "Elicitive Training." *Beyond Intractability*. Eds. Guy Burgess and Heidi Burgess. Conflict Research Consortium, University of Colorado, Boulder. Posted: September 2004
<http://www.beyondintractability.org/essay/prescriptive_elicitive_training/>.
5. Wing, L. and Rifkin, J. "Racial Identity Development and the Mediation of Conflicts." In C. L. Wijeyasinghe and B.W. Jackson (eds.), *New Perspectives on Racial Identity Development: A Theoretical and Practical Anthology*. New York: New York University Press, 2001.
6. Kardia, Diana and Todd Sevig. "Embracing the paradox: Dialogue that incorporates both individual and group identities." In *Intergroup Dialogue: Deliberative democracy in school, college, community and workplace*. Edited by David Schoem and Sylvia Hurtado. Ann Arbor, MI: The University of Michigan Press. Pp 247-265
7. Abdalla, A. (2000-2001). Principles of Islamic interpersonal conflict intervention: A search within Islam and western literature. *Journal of Law and Religion*, 15, 51-184.

You may also enjoy:

- Abu-Nimer, M. (1997). Conflict resolution training in the Middle East: Lesson to be learned. *Journal of International Negotiation*, Fall, 1- 24.
- Paul Salem. "A Critique of western conflict resolution from a non-Western Perspective. In *Conflict Resolution in the Arab World: Selected Essays*. American University of Beirut Publications, 1997. 11-24
- Babbitt, E. & Pearson D'Estree, T. (1996). An Israeli- Palestinian women's workshop: Application of the interactive problem-solving approach. In C. Cocker, F. Hampson, & P. Aall (Eds.), *Managing global chaos: Sources of and responses to international conflict* (pp. 501-529). U.S.: United Institute of Peace.
- Mitchell, C. (1993a). The process and stages of mediation: The Sudanese cases. In David Smock (Ed.), *Making war and waging peace* (p. 147) Washington, D.C: United Institute for Peace Press.
- Ronald J. Fisher. (1997) *Inter-Active Conflict Resolution* Syracuse University Press.
- Peacebuilding: A Field Guide edited by Luc Reychler & Thania Paffenholz (Boulder, CA; Lynne Reinner; 2001)
- Mediation and Facilitation Training Manual 4th edition. Mennonite Conciliation Services (Akron, PA; MCC Resources; 2001)

COURSE REQUIREMENTS:

Assignment #1 : (10%)

Due: 11/15

Choose an organization that you are either working at or have access to and: a) find out all that you can about its conflict management systems to include formal and informal processes to resolve conflict, b) talk with an employee who is a user of such processes or someone who is responsible in implementing such processes. Write a reflective paper on what your experience has been with regard to completing this assignment, what did you learn about the organizational approach to resolving conflict, others perspectives on these approaches, and provide any additional insights that you may have gained. If all of your efforts fail at gaining access to identify and meet with someone who is a user or implementer of such processes, write up the reflective paper on your assessment of why that is the case. Write up 5-7 pages. Please submit an electronic copy by email as well as a hard copy during class.

Assignment #2 : (40 percent)

Due: 11/30

2 (a): Choose someone to interview regarding a conflict with which they have personal experiences. Preparation for your interview will include creating interview questions and considering how to establish a climate of openness within the interview. Interviews should be recorded to complete 2 (b). After the interview, capture immediately your immediate reflections and reactions.

2 (b): Using your handwritten notes and recording of the interview, transcribe the interview (word by word) to include any additional comments that you may have shared throughout the interview. Use the transcript to identify recurring themes that you might identify throughout the interview. These themes should be marked to include points in the narrative to support a theme, metaphor, symbols and stories told by the respondent. Write up a 7- 10 page paper summarizing your analysis and linking it to course readings and concepts. (25 %) (Due date: Dec.)

Assignment #3 : (30 percent)

Group Project (2 – 4 working groups)

Select an on-going conflict (community, national, international, organizational, environmental, . . .) that is of interest to you and other members of the group.

- o Research, explore, and analyze on-going efforts that may have been initiated to address the conflict. It is advised that the conflict is more than 3 years old or has enough published data for you to be able to research.
- o Evaluate these efforts from a conflict resolution perspective and in light of class discussions and readings.
- o Select and evaluate a process to address the conflict that might build on existing efforts or changes the way the conflict is being understood or addressed. Be ready to defend your choice of process. As a third party, what skills sets will you and your team need to have to make it a success and why?
- o Prepare a group presentation for class members. The purpose of your presentation is to educate your listeners in a *brief presentation* on the conflict, its sources, dynamics and current outcome. Your proposed design should speak to the rationale behind your approach, assessment and intervention tools that you deem appropriate. You are encouraged and will be rewarded on the interactive nature of your group presentation. Additional criteria will be developed by the entire class. Your class presentation should end with a lessons learned slide with regard to the group's experience. **(Due: In class presentations Dec. 6,7)**
- o Write a reflection paper (no more than 3 pages double space about your group experience. Reflect on your own participation. **(Due: Dec. 10)**

Please submit an electronic copy as well as a hard copy by close of business day (COB) of the assigned dates. THANKS!

Class Participation, preparation and WebCT discussions (20 percent)

In addition to in-class exercises and participation, there may be some discussion topics based on class readings and discussion questions generated in the classroom that will be posted to the course online discussion board in WebCT.

CLASS PLAN

Week 1: 10:00 a.m. – 4:00p.m.

Conflict Resolution Practice: Overview

In the first week we will attempt to respond to the following questions:

- Why an advanced course in conflict resolution practice?
- What do we know about practice?
- When we speak about the nexus between theory and practice, what do we mean?
- What are the commonly used approaches?
- Class activities and exercises (TBD)

Assigned readings in preparation for class: Please come to class with one or two discussion questions related to class readings.

Deutsch Chapters: 4, 5, 6,,8,11,
Brubaker, Abdallah
Eye of the Storm, Part 1, Part 2

Week 2: 10:00 a.m. – 4:00 p.m.

Practice reconsidered – Challenges and opportunities

Lead voices - Discussions

Class activities and exercises (TBD)

Assigned readings in preparation for class:

Deutsch,
Kardia and Sevig
Meise
Wayne
Wing
Eye of the Storm Part 3, 4

Week 3: 10:00 a.m. – 4:00 p.m.

Integration, reflection and conclusion

In this final week, we will attempt to respond to discuss:

- What did we learn about our own theories of practice, opportunities and limitations?
- In reflection and if we had advice to provide to other conflict resolution practitioners, what would they be?
- Who do we need to partner with and why?
- Class activities and exercises (TBD)
- Group presentations

Assigned readings in preparation for class: Please come to class with one or two discussion questions related to class readings.

Deutsch Chapter 17, 18, 20,22
Dothula
Eye of the Storm, Part 5,6,7

Group presentations / CELEBRATION